

# MELSA Responses to RFI Requests for Clarification

## RFI: Downloadable Audiobooks | Issued 01.16.19

Q. Could you please provide us with your 2018 usage of unlimited simultaneous access content, and what that equates to cost per circ?

A. Total 2018 usage for regionwide content with unlimited simultaneous access was 160,401 circs. This number represents a \$1.05 per circ cost.

Q. Is it possible to acquire the population and the number of cardholders for the consortium or by individual library?

A. Population for MELSA's service area:

System	Anoka	Carver	Dakota	Hennepin	Ramsey	St Paul	Scott	Washington	MELSA
Population	352,674	102,858	422,580	1,249,512	237,137	309,180	144,717	256,905	3,075,563

Below are the numbers of registered library cardholders as reported by the MELSA member library systems from their 2017 Annual Reports. These numbers may include reciprocal borrowers living outside a system's service area or inactive cards not yet purged from a system's database.

System	Anoka	Carver	Dakota	Hennepin	Ramsey	St Paul	Scott	Washington	MELSA
Cardholders	155,911	56,902	307,469	785,812	174,650	285,516	90,919	114,916	1,972,095

Q. Please clarify the following request: *Specify if downloadable products other than audiobooks are available. Indicate possibility of a subscription to audiobooks.*

A. We recognize that potential vendors may offer downloadable content in multiple formats (e.g. audiobooks, ebooks, video, music, etc.) from the same platform. Where this is the case, we would like to know if a subscription and access could be limited to only audiobook content.

Q. Is this a bid for the main Audiobook contract for MELSA? The one you currently have through RBdigital? Would the award of this RFI affect the current status of purchasing audiobooks through cloudLibrary?

A. Yes, this is a bid for MELSA's main audiobook contract. Yes, our current vendor is RBdigital. No, the award of the contract would not affect the current status of purchasing audiobooks through cloudLibrary.

Q. We wanted to know how many team members will be on the RFI evaluation committee. This is so we know how many access passes we need to provide in our response.

A. There will be up to eight (8) representatives from MELSA member library systems on the review team.