MELSA Responses to RFI Requests for Clarification
RFI: Online Adult Learning | Issued 01.12.18

Q.   We are not familiar with COUNTER 4 or SUSHI, can you clarify what information you are looking for here in terms of the response? 13.

A.   Provide information on statistical reported provided and address whether or not your service adheres to a standardized statistical reporting format such as the SUSHI (Standardized Usage Statistics Harvesting Initiative), COUNTER 4 or other method.

Q.   We will not be signing Attachments D & E of the RFI, and will instead be using the attached LSA as our contract terms.

A.   This does not preclude consideration of your response, but would be part of the discussion and negotiation should Lynda be selected.

Q.   What Authentication methods would be acceptable to MELSA:
   a.   Do you require users be able to authenticate using only their library card number?
   b.   Would SAML, Single Sign-On, Shibboleth also be acceptable?
   c.   Or would SSO- OLSA API's work?
   d.   We also support EZProxy integration for on-the-fly account creation. Would this be desirable?

A.   *The general expectation is open access (without barcode log-in) for all users within the walls of/wireless network of each library. Beyond that, MELSA has eight member library systems and the specifics vary.*

Q.   Will Skillsoft have the ability to negotiate terms at the time of the award?

A.   *Yes.*

Q.   Will the terms of Skillsoft's standard contract template take precedence over MELSA's terms?

A.   *That would be a matter to be negotiated by the parties after a recommended vendor is selected.*

Q.   Can Skillsoft's standard contract template be used as the basis of the resulting contract?

A.   *That would be a matter to be negotiated by the parties after a recommended vendor is selected*.

Q.   Can Skillsoft provide redlines to the MELSA contract template as part of their response?

A.   *They may do so as part of their response to the RFI – but any final agreement would be a matter to be negotiated by the parties after a recommended vendor is selected.*

Q.   Is Workforce Development an important initiative for MELSA and your members? If content is mapped to these initiatives or competencies, does this add value when considering an award?

A.   Within the framework of the RFI document, potential vendors should structure their proposals in the way they believe will best highlight functionality and value of their service.

Q. Is Digital Transformation, or Digital Skills an important initiative for MELSA and your members? If content is mapped to these initiatives or competencies, does this add value when considering an award?

A.   *Within the framework of the RFI document, potential vendors should structure their proposals in the way they believe will best highlight functionality and value of their service.*

Q.   Do MELSA and member patrons have mobile access to the current content?

A.   *Yes*

Q.   Is multi-modal learning (content types and formats besides streaming video) important to your award criteria?

A.   *Within the framework of the RFI document, potential vendors should structure their proposals in the way they believe will best highlight functionality and value of their service.*

Q.   If all MELSA members subscribe together, are there more than 8 sites required for access, one for each system?

A.   *Remote access to the service by barcode-based authentication will require connection with one ILS-based patron database for each of the eight systems.*